

a new way to talk

10-4 quick start guide



changing the way you share your world



NorthernTel
Mobility

What is the 10-4 service from NorthernTel Mobility?

Our 10-4™ service allows you to use your cell phone as a walkie-talkie to contact family, friends, or co-workers quickly **without long-distance charges**, whether you're calling across town or across the country. With this service, you can connect rapidly with up to five other 10-4 users.

Enabling 10-4

On your 10-4 capable cell phone, the 10-4 function is disabled by default.

Here's how to enable the 10-4 function on your phone:

1. On the **main menu**, press **MENU/OK**.
2. Scroll down to **Setup** (or Settings) and press **MENU/OK**.
3. Scroll down to **10-4** and press **MENU/OK**.
4. Select **Enable/Disable** and press **MENU/OK**.
5. Highlight **Enable** and press **MENU/OK**.

Initializing Your 10-4 Service

To enable your 10-4 service, you have to initialize your phone on the NorthernTel Mobility 1X network by accessing our mobile browser. † This procedure is done ONCE ONLY.

Here's how to initialize your 10-4 service:

1. Press **MENU/OK** to access the main menu.
2. Highlight **Web** and press **MENU/OK**.
3. Select **English** or **French** and press **MENU/OK**.
4. When the Web menu appears, press **END/POWER** to disconnect.
5. The phone returns to the idle/standby screen.

You can now use the enabled 10-4 functions and service.

† Usage fees apply for the mobile browser.

Creating a Personal List of Contacts

Whether you are using the 10-4 Service for yourself or for your company with less than nine cellphones, the steps for managing contacts and groups are identical.

Here's how to set up a Personal List on your cell phone:

1. Press the **10-4 button** located on the side of your cell phone.
2. Scroll down to **Personal List**.
3. Select **New Contact** and press **MENU/OK**.
4. Enter the name.
5. Press **MENU/OK**.
6. Scroll down to **Empty** and press **MENU/OK**.
7. Enter the 10-digit number and press **MENU/OK**.
8. Select **Save** by pressing the left softkey to save your contact. The new contact will appear in your *Personal List*.

Note to Business Customers: In businesses with more than nine 10-4 devices on the company's Partner Plan, company lists and company groups can only be created online. For further information, please contact the 10-4 Corporate Administrator in your firm.

Making a One-to-One Call

Procedure:

1. Press the **10-4 button** located on the side of the phone.
2. Scroll down to the desired **10-4 contact** and select it.
3. Press and hold the **10-4 button**. Wait for the tone. You can begin speaking when the message "**You have the floor**" appears. Release the button when you have finished speaking.



Note: You can also make a one-to-one call by entering the ten-digit phone number of another 10-4 subscriber and pressing and holding the 10-4 button.

Receiving a 10-4 call

1. You will hear a tone signaling that you have a call. The caller's name and 10-4 number will appear on the screen.
2. When the caller has finished speaking, the message "**The floor is open**" will appear on the screen. You can then respond.
3. Press and hold the **10-4 button**; wait for the tone, then begin speaking. Release the button when finished.

What is a Personal Group?

A Personal Group is a list of 10-4 subscribers that is created by a user. With a personal group call, a 10-4 subscriber can quickly contact several people at a time (up to five other users).

Creating a Personal Group List

Before you can make a group call, you have to create a **Personal Group List**. There are two ways to create your personal group list: directly on your phone or online.

Phone Method

1. Press the **10-4 button** and select **Go To** (left softkey).
2. Scroll down to **Personal GRP** and press **MENU/OK**.
3. Scroll down to **New Group** and press **MENU/OK**.
4. Enter the group name (e.g. Friends or Golf Buddies).
5. Select **OK** (left softkey); then press **Next**.
6. Select **Add** (right softkey). From the Add Members screen, press **MENU/OK** on **New** and enter the name and 10-4 phone number (as you would for an entry in the Personal List). Press **Save**.
7. Repeat these steps to add other entries to your group (up to five). Select **Done**.
8. Select **Update** to save the group as a **Personal Group**. This will return you to the **Personal GRP** screen, where the group that you have just created will be highlighted.

Making a Group Call

Now that your personal group list has been set up, you can make a group call.

Procedure:

1. Press the **10-4 button**.
2. Select **Go To** (left softkey). Scroll down to **Personal GRP**. Press **MENU/OK**.
3. Press and hold the **10-4 button** on the side of the phone to initiate the call.
4. Begin speaking after you hear the 10-4 tone.

Online Contact Management

Go to www.northerntelmobility.com/10-4 to know how to manage your contacts and groups through the Internet. Please take note that the lists and business groups of organizations with more than 9 activated 10-4 cellphones on a partner rate plan of their own must be created on-line using the specific toll for managing the Company's contacts. For more information, contact the person responsible for managing the **10-4** cellphone accounts of your Company.

For more information on our 10-4 service, visit www.northerntelmobility.com/10-4 or contact NorthernTel Mobility Customer Service or an authorized dealer of NorthernTel Mobility.

If you experience technical problems when using the 10-4 service, dial 611 toll-free.



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